

Our weather related delay/cancellation policy: When you registered for a class, you should always include a weather related phone number. This number will be used in the event we need to delay the start of the class or cancel the class due to the weather. Not all of you include the number so if you do not remember giving a weather related phone number please contact our office at 603-224-3965 or 1-800-559-3373 (in state) or email to Judy Durst at judy@ianh.com.

Judy makes the decision about class around 5:30 am. At that point, Judy will change her voice mail greeting at the office to reflect her decision. Call 1-800-559-3373 Ext. 310 for in-state long distance or 603-224-3965 Ext 310 if you are out of state or local. Judy's greeting will tell you what the decision is. If Judy has not cancelled the class and you do not feel comfortable taking to the road, please leave Judy a message and when she comes into the office, she will call you to see if you wish to transfer to another class or if you would prefer the return of the money, without a cancellation fee.

If class has been cancelled or delayed, Judy will make phone calls to everyone in the class that have provided a phone number to advise prior to 6:00 am. Judy will start with those individuals who are traveling the furthest. Feel free to call Judy at home if you wish to speak with her prior to 6:00 am. Judy's home phone # is 603-485-2377. We try not to cancel the classes and ask that you take your own situation into consideration before taking to the roads. As we said, there will be no penalty to you or your employer if you choose to stay home due to the weather.